# virtuous VOLUNTEER



Note: The integration is a **one-way sync** from Virtuous Volunteer **to** Virtuous CRM+.



#### New **Volunteer**

A new volunteer creates a profile, accepts their invite, **or** completes hours for the first time after the integration is connected.



#### New **Donation**

Online gifts are processed through a **Volunteer Giving Form**.



#### New **Opportunity**

The volunteer event with a sign-up page to track serving dates and timeslots.



Gift &

Contact

**Import Tool** 

where all Gifts and new

Contacts are created

# Household Contact



### New **Individual**

All Volunteer data is specific to **each** Individual within a Household.



Gift

## New **Volunteer Opportunity**

The volunteer event to track dates and total hours.

#### Existing Volunteers



If the volunteer exists both in Virtuous Volunteer and as an Individual in CRM+, any new data or volunteer activity will automatically be updated.

### **Existing Opportunities**



If the Volunteer Opportunity already exists in both Virtuous Volunteer and CRM+, only new volunteer data (hours) will update.



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Scan here for **video** tutorials.